

The Least You Need to Know:

CMS provides a preview of hospice data/scores prior to going “live” on the public “Care Compare” website each quarter. The preview for the November 2022 Care Compare update is available now!

Access Your Score Report

CMS announced that the new Hospice Provider Preview reports, for all Hospice Quality Reporting Program scores are currently available in the QIES system. This preview includes the agency’s quality scores from HIS, claims (HVLDL and HCI) and HCAHPS.

It is imperative to know that the Preview Reports are only available for a limited time to your hospice, and then they will disappear from the QIES system. Each preview is available 60 total days to the hospice.

The first 30 days the reports are published in the QIES is the timeframe in which hospice agencies can appeal the data that CMS is providing in the quality measures.

Instructions on how to appeal the quality scores on the preview report are found at: Procedures for Requesting CMS’ Review of data during the [Preview Period](#).

Actions of a Prudent Hospice™

ONE. Review and download your Current Preview reports. It is important to download and save all of your reports, because CMS does delete these from your QIES reports after 60 days.

TWO. Determine if there is any chance of error on the three previews. If so, reach out to provide data to support a change to your quality measures. If so, follow the CMS instructions to appeal the measures prior to public reporting.

THREE. Sign up to receive the CMS Hospice Quality contractor’s (Swingtech’s) quarterly emails, add or update the email addresses to which these messages are sent by sending an email to QRPHelp@swingtech.com. Be sure to include your facility name and CMS Certification Number (CCN) along with any requested updates.

Links to More Info

HIS and claims based quality measures:

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Public-Reporting-HIS-Preview-Reports-and-Requests-for-CMS-Review-of-HIS-Data>

Model Example Election Statement

CAHPS quality measures: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Public-Reporting-CAHPS-Preview-Reports-and-Requests-for-CMS-Review-of-CAHPS-Data>

