Documentation Checklist Tool

Election Statement

Does the Election Statement include the following information:

- · Identification of the hospice that will provide care
- Acknowledgement the beneficiary has been given a full understanding of the nature of hospice care, palliative versus curative
- · Acknowledgement certain Medicare services are waived by the election of hospice
- · Effective date of the election
 - May be the first day of hospice care or a later date, but cannot designate a retroactive effective date
- Designated attending physician information (if any) including, but not limited to, the attending physician's full name, office address, NPI number, or any other detailed information to clearly identify the attending physician
- Beneficiary's acknowledgement the designated attending physician was their choice

Effective October 1, 2020:

- Indication that services unrelated to the terminal illness and related conditions are exceptional and unusual and hospice should be providing virtually all care needed
- · Information on individual cost-sharing for hospice services
- Right to receive an election statement addendum if there are conditions, items, services, and drugs the hospice has determined unrelated to the terminal illness and related conditions and would not be covered by the hospice
- Information on the Beneficiary and Family Centered Care Quality Improvement Organization (BFCC-QIO), including right to immediate advocacy and BFCC-QIO contact information

Is the Election Statement signed by the beneficiary or authorized representative?





Documentation Checklist Tool

Election Statement Addendum - Effective October 1, 2020

Does the Election Statement Addendum include the following information?

- · Titled "Patient Notification of Hospice Non-Covered Items, Services, and Drugs"
- · Name of the hospice
- · Individual's name and hospice medical record identifier
- · Identification of the individual's terminal illness and related conditions
- List of the individual's conditions present on hospice admission (or upon plan of care update) and the associated items, services, and drugs not covered by hospice because they have been determined by hospice to be unrelated to the terminal illness and related conditions
- Written clinical explanation, in language the individual (or representative) can understand, why the identified is considered unrelated
 - General statement decision made for each patient and they should share this clinical explanation with other health care providers
- · References to relevant clinical practice, policy, or coverage guidelines
- · Purpose of the addendum
- · Right to immediate advocacy
- Name and signature of the individual (or representative) and date signed, statement signing is only acknowledgement of receipt not necessarily agreement with the hospice's determination
- Addendum must be delivered in writing within 5 days from date of the election if requested at time of admission to hospice or within 72 hours of the request during the course of care (after the hospice election date)
 - If there are any changes to the content on the addendum during the course of hospice care, the hospice must update the addendum and provide these updates, in writing, to the individual (or representative)

Certification Of Terminal Illness

Certification/Recertification

Is the certification statement signed and dated by the hospice medical director or a hospice physician member of the IDG no later than 2 calendar days after hospice care is initiated (that is, by the end of the third day), but no earlier than 15 days before hospice care is elected?

 If initial certification, must also be signed by the beneficiary's attending physician (if any).

If written certification was not obtained within 2 calendar days, is a verbal certification obtained and documented within 2 calendar days including?

- · Identification of the physician providing oral certification
- · A statement that the patient is terminally ill with a 6 month or less medical prognosis
- Hospice staff signed and dated entry in the patient's medical record of oral certification receipt.

Documentation Checklist Tool

Certification Of Terminal Illness

Does the certification include:

- · A statement that the patient is terminally ill with a 6 months or less medical prognosis
- A narrative written by the certifying physician, explaining the clinical findings that support the patient's life expectancy of 6 months or less
 - Narrative shall include a statement, located directly above the physician's signature and date, that attests to the fact that by signing the form, the physician confirms that he/she composed the narrative based on his/her review of the patient's medical record or his/ her examination of the patient
 - Narrative must be located immediately above the physician's signature
- · Benefit period dates (from and thru date)
- · Physician signature and date
- Effective for recertifications on/after January 1, 2011, narratives associated with the third benefit period and subsequent benefit periods must explain why the clinical findings of the face-to-face encounter support a life expectancy of six months or less. Documentation must include the date of the encounter, an attestation by the physician or nurse practitioner that he/she had an encounter with the beneficiary. If the encounter was performed by a nurse practitioner or a non-certifying physician, he/she must attest that clinical findings were provided to the certifying physician.

Face-to-Face (if applicable)

On or after January 1, 2011 a face-to-face is required for all beneficiaries entering their third or later benefit period

Did the face-to-face encounter occur no more than 30 days before the third benefit period recertification and each subsequent recertification?

 A face-to-face encounter may occur on the first day of the benefit period and still be considered timely.

Did the hospice physician or nurse practitioner who performed the encounter attest in writing that he/she had a face-to-face encounter with the patient, including the date of the encounter?

- The attestation, its accompanying signature, and the date signed, must be a separate and distinct section of, or an addendum to, the recertification form, and must be clearly titled
- If the face-to-face is a separate addendum, the certification period dates (from and thru) must appear on the addendum
- Only the individual who performs the face-to-face encounter may attest to the completion of the visit.

If a nurse practitioner or non-certifying hospice physician performed the face-to-face encounter, did they attest the clinical findings were provided to the certifying physician, for use in determining whether the patient continues to have a life expectancy of 6 months or less?

Is the attestation signed and dated by the physician or nurse practitioner who performed the encounter?

Plan of Care (POC)

Does the Plan of Care identify treatment goals and coordination of services to meet patient needs?

Was the POC established by the interdisciplinary group (IDG) and a physician(s)?

Did the IDG review the POC as the patient's condition requires but no less frequently than every 15 days?

Is a POC review submitted that covers all dates of service under review?

• Reminder, the 15 day POC update may have been performed in the prior month.

Documentation Checklist Tool

Terminal Prognosis

Does the documentation "paint the picture," especially for patients that:

- · Have remained on the hospice benefit for a long period of time; or
- · Have chronic illnesses with a more general decline.

Does the documentation support the six-month terminal prognosis?

Documentation at the time of hospice admission may include:

- Changes in condition to initiate the hospice referral
- Diagnostic documentation to support terminal illness
- Physician assessments and documentation
- · A date of diagnosis
- · A course of the illness
- The patient's desire for palliative, not curative care
- Records that show a trajectory of decline
- · Increasing ER visits or hospitalizations

Documentation throughout the hospice election may include:

- · Changes in:
 - Patient's weight
 - Pain (type, location, frequency)
 - Responsiveness
 - Level of dependence for ADLs
 - Anthropomorphic measurements (abdominal girth, upper arm measurements)
 - Vital signs (RR, BP, pulse)
 - Strength
 - Lucidity
 - Intake/output
- Skin condition (turgor)
- · Diagnostic lab results (when available)

Is the documentation objective and include quantifiable values/measures (ex. Pounds, 4 on a scale of 1-5, inches, etc.)?

Does the documentation avoid the use of vague statements such as: "disease progressing" or "slow decline"?

Level of Care (LOC)

Does the documentation support the level of care billed?

· When and why the LOC was changed.

If Continuous Home Care (CHC) is billed, is a minimum of 8 hours of nursing, hospice aide, and/ or homemaker care provided during a 24-hour day (begins and ends at midnight) and at least 50% or greater of the total care provided is nursing delivered by an RN/LPN/LVN?

If Respite Care is billed does the beneficiary reside in their home and not a facility (such as a long term care facility)?

If General Inpatient Care is billed does documentation show the beneficiary requires care in an inpatient facility for pain control or acute or chronic symptom management which cannot be managed in other settings?

- · Medication adjustment
- Observation

- · Psycho-social monitoring
- · Other stabilizing treatments

Resources

Medicare Benefit Policy Manual (CMS Pub. 100-02, Ch. 9)

https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/bp102c09.pdf

CMS Model Example of Hospice Election Statement

https://www.cms.gov/files/document/model-hospice-election-statement-modified-july-2020.pdf

CMS Model Example of "Patient Notification of Hospice Non-Covered Items, Services, and Drugs" https://www.cms.gov/files/document/model-hospice-election-statement-addendum-modified-july-2020.pdf