



Tool HQRP Timelines

Knowing Your Hospice Quality Reporting Program (HQRP) Timelines

CMS encourages providers to be familiar with the important dates outlined in the tables below. Familiarizing yourself with these dates allows the hospice adequate time to ensure any low scores may be updated, as appropriate! Providers need to submit all Hospice Item Set (HIS) modification or inactivation records prior to the 4.5 month data correction deadline for public reporting for the modifications to be reflected in the corresponding HIS Provider Preview Report and public display, located on [Care Compare](#).

This means that providers have 4.5 months following the end of each calendar year (CY) quarter to review and correct their HIS records with target dates (which is the admission date for HIS-Admission records and discharge date for HIS-Discharge records) in that quarter for public reporting. After this 4.5 month data correction deadline has passed, HIS data from that calendar quarter will be permanently frozen for the purposes of public reporting. Updates made after the correction deadline will not appear in any subsequent Care Compare refresh. This policy is at the HIS record-level, meaning a patient's HIS-Admission and HIS-Discharge records may have different data correction deadlines.

HQRP data submission requirements were temporarily exempted in CY 2020 in response to the COVID-19 Public Health Emergency. The exempted data is still impacting what is displayed on Care Compare. To understand the impact of the COVID-19 PHE data exemption, please refer to the first edition [HQRP COVID-19 Public Reporting Tip Sheet](#) published in September 2020 and the [Second Edition HQRP COVID-19 PR Tip Sheet](#) published in December 2021. These can also be found in the Downloads section of the [HQRP Requirements and Best Practices](#) webpage.

Care Compare Refresh Schedule *and* Preview Periods

REFRESH DATE	FEBRUARY 2023 REFRESH	MAY 2023 REFRESH	AUGUST 2023 REFRESH	NOVEMBER 2023 REFRESH
Quarters Included in Refresh for HIS Measures <i>(includes patients discharged during these quarters)</i>	Quarter 2 2021 – Quarter 1 2022	Quarter 3 2021 – Quarter 2 2022	Quarter 4 2021 – Quarter 3 2022	Quarter 1 2022 – Quarter 4, 2022
Quarters included in Refresh for CAHPS® measure scores <i>(includes patients who died during these quarters)</i>	Quarter 4 2019; Quarter 3 2020 – Quarter 1 2022	Quarter 3 2020 – Quarter 2 2022	Quarter 4 2020 – Quarter 3 2022	Quarter 1 2021 – Quarter 4 2022
Quarters included in Refresh for CAHPS® Star Ratings <i>(includes patients who died during these quarters)</i>	Quarter 4 2019; Quarter 3 2020 – Quarter 1 2022	Quarter 4 2019; Quarter 3 2020 – Quarter 1 2022	Quarter 4 2020 – Quarter 3 2022	Quarter 4 2020 – Quarter 3 2022
Quarters included in Refresh for Claims-based Measures <i>(includes patients with claims for care received during these quarters)</i>	Quarter 2 2019 – Quarter 4 2019; Quarter 3 2020 – Quarter 3 2021	Quarter 2 2019 – Quarter 4 2019; Quarter 3 2020 – Quarter 3 2021	Quarter 2 2019 – Quarter 4 2019; Quarter 3 2020 – Quarter 3 2021	Quarter 1 2021 – Quarter 4 2022
Month that Provider Preview Reports (HIS, Claims, CAHPS®) are released	November	February	May	August



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Upcoming Data Correction Deadlines for Public Reporting

TARGET DATE OF HIS RECORD	HIS RECORD DATA CORRECTION DEADLINE FOR PUBLIC REPORTING (11:59:59 P.M. E.T.)	
Quarter 1, 2023	(01/1/23-03/31/23)	August 15, 2023
Quarter 2, 2023	(04/1/23-06/30/23)	November 15, 2023
Quarter 3, 2023	(07/1/23-09/30/23)	February 15, 2024
Quarter 4, 2023	(10/1/23-12/31/23)	May 15, 2024

CMS encourages providers to review quality measure data early and often using their Certification and Survey Provider Enhanced Reports (CASPER) Quality Measure (QM) Reports and not wait until the 4.5-month data correction deadline for public reporting to submit any necessary HIS corrections. For more information on how providers can use their CASPER QM Reports to review data please see the CASPER QM Reports Fact Sheet in the Downloads section of the [HQRP Requirements and Best Practices](#) web page.

Upcoming CAHPS Hospice Survey Data Submission Deadlines in CY 2023 and 2024

QUARTER	DATES OF DEATHS	DATA SUBMISSION DEADLINE
Quarter 1 2023	January-March 2023	August 9, 2023
Quarter 2 2023	April-June 2023	November 8, 2023
Quarter 3 2023	July-September 2023	February 14, 2024
Quarter 4 2023	October-December 2023	May 8, 2024

During CY 2023 and 2024, the CAHPS Hospice Survey will continue data collection as normal. This means that deadlines for data submission to the CAHPS Hospice Survey data warehouse will occur on the second Wednesday of the month in February, May, August, and November.

New Resource Available! HQRP CAHPS Hospice Survey – Care Compare Data Refresh Schedule

CMS has prepared a fact sheet that summarizes CAHPS data refreshes on Care Compare. Download the resource [here](#).

If you have questions about accessing the resources or feedback regarding the trainings, please email [PAC Training](#). HQRP content-related questions should be submitted to the [Hospice Quality Help Desk](#). For CAHPS technical assistance contact the [CAHPS Hospice Survey Project Team](#) or call 1-844-472-4621.