



## Hospice Fundamentals' 2025 Winter Workshop

### December 3rd – 5<sup>th</sup>, 2025

<u>Day One</u>	<u>December 3, 2025   10:00am – 4:00pm EST</u>	<u>Speakers</u>	<u>CEU Credit</u>
<b>10:15am – 10:30am</b>	<b>Hospice Fundamentals - Welcome</b>	<b>Zuzana Ton, MHSA VP of Operations</b>	
<b>10:30am – 11:45am</b>	<b>Review of Quality Measures</b> <i>Understanding the key quality measures that will help you survive the ever-evolving changes</i>	<b>Annette Lee, RN, MS, HCS-D, COS-C</b>	<b>NCNA CHs: 1.25 CCB CHs: 1.50</b>
<b>11:45am – 12:30pm</b>	<b>Lunch</b>		
<b>12:30pm – 2:00pm</b>	<b>Palliative Care Coding &amp; Billing Nuances</b> <i>A journey through the current opportunities and pitfalls of the Palliative Care reimbursement landscape</i>	<b>Christopher Acevedo, CHC, COO, Principal</b>	<b>NCNA CHs: 1.50 CCB CHs: 1.80</b>
<b>2:00pm – 2:15pm</b>	<b>Break</b>		
<b>2:15pm – 3:15pm</b>	<b>What is an Accreditation Agency and How to Prepare for the Survey</b> <i>We will help you lessen the stress by providing you with Key Survey Strategies</i>	<b>Jennifer Kennedy, EdD, RN, BSN, CHC</b>	<b>NCNA CHs: 1.00 CCB CHs: 1.20</b>
<b>3:15pm – 4:00pm</b>	<b>Levels of Care in Hospice</b> <i>Understanding all levels and how patients transition between them as their symptoms and needs change</i>	<b>Annette Lee, RN, MS, HCS-D, COS-C</b>	<b>NCNA CHs: .75 CCB CHs: 0.90</b>



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### December 3rd – 5<sup>th</sup>, 2025

**Day Two**

**December 4, 2025 | 10:30am – 3:30pm EST**

**Speakers**

**CEU Credit**

<b>10:30am – 11:30am</b>	<b>CAHPS-Hospice Survey and the New Updates</b> <i>Designed to measure and assess the experiences of patients who died while receiving hospice care, as well as the experiences of their informal primary caregivers. We will assist you to understand how the changes and how they will impact your team</i>	<b>Annette Lee,</b> RN, MS, HCS-D, COS-C	<b>NCNA CHs:</b> <b>1.00</b> <b>CCB CHs:</b> <b>1.20</b>
<b>11:30am – 12:30pm</b>	<b>Social Media in Health Care</b> <i>Does your staff know how to navigate Patient Privacy when it comes to Social Media?</i>	<b>Jonathan Vasquez,</b> Operations Associate	<b>NCNA CHs:</b> <b>1.00</b> <b>CCB CHs:</b> <b>1.20</b>
<b>12:30pm – 12:45pm</b>	<b>Break</b>		
<b>12:45pm – 1:45pm</b>	<b>The Pitfalls of Technology and AI</b> <i>How to avoid AI issues with security, accuracy, and documentation</i>	<b>Zach Newman</b>	<b>NCNA CHs:</b> <b>1.00</b> <b>CCB CHs:</b> <b>1.20</b>
<b>1:45pm – 2:30pm</b>	<b>Lunch</b>		
<b>2:30pm – 3:30pm</b>	<b>How to Manage a Multi-Generational Staff</b> <i>We will provide strategies how to be a successful leader and a motivator</i>	<b>Tonya Y Miller</b> PT, DPT, PhD	<b>NCNA CHs:</b> <b>1.00</b> <b>CCB CHs:</b> <b>1.20</b>



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### December 3rd – 5<sup>th</sup>, 2025

Day Three

December 5, 2025 | 10:30am – 3:30pm EST

Speakers

CEU Credit

<b>10:30am – 11:45am</b>	<b>Medical Reviews-Are you Ready</b> <i>An action plan session that will examine eligibility, supporting documentation, accurate Face-to Face and more</i>	<b>Annette Lee,</b> RN, MS, HCS-D, COS-C	<b>NCNA CHs:</b> <b>1.25</b> <b>CCB CHs:</b> <b>1.50</b>
<b>11:45am – 12:00pm</b>	<b>Break</b>		
<b>12:00pm – 1:00pm</b>	<b>Comfort First: Tailoring Medications Through Pharmacogenomics in Hospice</b> <i>We will discuss how to appropriately tailor medications and document a thorough drug regimen and why it is important for your success and patient care</i>	<b>Tamara Ruggles,</b> PharmD, BCGP, FASCP	<b>NCNA CHs:</b> <b>1.00</b> <b>CCB CHs:</b> <b>1.20</b>
<b>1:00pm – 2:00pm</b>	<b>Lunch</b>		
<b>2:00pm – 3:15pm</b>	<b>LCDS, PPS AND FAST</b> <b>Local Coverage Determination, Palliative Performance Scale, Functional Assessment Staging Tool</b> <i>Get your team ready to comprehend how these affect their daily tasks and patient care</i>	<b>Annette Lee,</b> RN, MS, HCS-D, COS-C	<b>NCNA CHs:</b> <b>1.25</b> <b>CCB CHs:</b> <b>1.50</b>
<b>3:15pm – 3:30pm</b>	<b>2025 Overview and Questions</b>	<b>Annette Lee,</b> RN, MS, HCS-D, COS-C <b>Zuzana Ton,</b> MHSA VP of <b>Operations</b>	<b>NCNA CHs:</b> <b>.25</b> <b>CCB CHs:</b> <b>.50</b>